

RANDY KING, CSP

THEME PARK SAFETY CONSULTING

1731 Summergate Dr., Conroe, TX 77304 ♦ (713) 206-3041 / randy@themeparksafety.com

Certified Safety Professional with more than twenty-five years' experience in developing and implementing leading-edge safety and risk management programs, including strategy development, procedure design, and employee training. Extensive safety management background with experience in the safe operation and maintenance of amusement attractions, thrill rides and the management decision-making process that ultimately leads to the safe or unsafe operation of the business.

Areas of Expertise:

- Accident Prevention
- Safety Policies/Manuals
- Risk Assessment
- Workers' Compensation
- General Liability
- Training Design/Delivery
- Codes and Standards
- Ride Operations
- Ride Maintenance
- Medical Response
- Emergency Response
- Safe Behavior Sampling
- Litigation Management
- Claims Management
- Technology-based Solutions
- Team Leadership
- Organizational Analysis
- Construction Safety

PROFESSIONAL EXPERIENCE

ENTERTAIN SAFETY, LLC dba Theme Park Safety Consulting

1999 – Present

Expert Consultant

Conduct safety, risk and accident analysis on behalf of corporations and attorneys. Conduct forensic investigation of accidents and provide written reports and consulting witness testimony concerning analysis of evidence, case facts, and opinions about causation.

- Operate consulting practice through conservative analysis of facts, evidence, witness testimony, and careful discretion in case selection.
- Create and provide operational safety; and safety & risk management training for various amusement park companies and management personnel.
- Conduct management safety training and ride operator safe behavior sampling for amusement business clients throughout the United States.
- Currently a member of the ASTM International Committee on Amusement Rides and Devices.

CONROE INDEPENDENT SCHOOL DISTRICT

August 2013 – July 2019

Professional School Safety Specialist

Oversee safety and security of over sixty school facilities, playgrounds/equipment, stadiums, natatorium, maintenance operations and child nutrition.

PARC MANAGEMENT, LLC

April 2009 – October 2010

Director Risk Management

Oversaw the safety and risk management in 26 amusement properties throughout the United States and Canada. Areas of responsibility included overseeing the safety of all properties and management team safety activities, management and acquisition of all lines of insurance, technical operations, claims and litigation management, staff training, loss forecasting and actuarial analysis.

- Reduced general liability claims by 79% over three years (started consulting client in 2008).
- Reduced Workers' Compensation claims by 29% over two years.
- Reviewed and assisted in the creation of rides and aquatics operational procedures.
- Measured behaviors related to rides and aquatic operational procedures for performance gaps.
- Managed all claims and civil litigation related to the operation of the business.
- Oversee all lines of company's risk management and insurance programs.

SASI CONSULTING, LLC

2004 – 2008

President and Co-founder

Co-founded and managed SASI, a leadership consulting company that designed and delivered proprietary training programs to all levels of management with corporate client organizations. Oversaw complex problem resolution processes. Help clients improve workplace culture, productivity, safety, customer satisfaction, revenues, and profits. Wrote US Department of Education competitive grants for training emergency response and crises management planning in Texas Schools.

- Designed metrics, reports, and database for measuring safe behavior and customer service.
- Co-created proprietary leadership training program “SASI Basic Empowerment Training™” and trained over 3,000 executives and managers for a leading theme park company.
- Created new hire training for a leading theme park company.
- Designed content and train-the-trainer methodology for guest service excellence.
- Secured emergency response grant funding for multiple school districts.
- Designed and delivered multi-hazard emergency planning training for 100’s of school administrators.

MEDCOR, INC.

1998 – 1999

Director of Operations

Managed team of approximately 25 on-site contract service personnel with responsibility for health care, workers’ compensation claims administration and safety functions. Negotiated contracts and provided risk management advice to account management teams working with organizations such as Warner Bros., Paramount Pictures, Universal Studios, Hexcel Corporation, Potlatch Corporation and Whirlpool.

- Reengineered quality assurance review process, cutting paper volume 50% while adding professional risk analysis and an executive summary, thus enabling busy clients to quickly obtain necessary data.

SIX FLAGS THEME PARKS

1990 – 1998

Director, Safety and Risk Management

Promoted to lead nine safety managers with an annual budget of \$12 million and accountability for safety and risk mitigation for nine theme parks in 6 states. Duties included strategic planning, technical operations, contract negotiations, contractual risk transfer, budgeting, staffing, litigation management, staff training, loss forecasting and actuarial analysis. Managed over \$16 million in annual loss reserves and oversaw all insurance programs.

- Led Six Flags through a period of significant cultural shift, introducing leading-edge safety, risk management and loss control techniques.
- Dramatically improved coverage in commercial general liability, casualty, and property insurance while saving more than \$1 million per year by greatly reducing claims and taking advantage of the soft market.
- Reduced claim frequency of general liability by 39% and Workers’ Compensation by 25%, over two-year period – initiatives included safety leadership training for management and the implementation of quantitative methods for measuring safe behavior of ride operations and maintenance personnel.
- Transformed Risk Management department from “ivory tower” function into a proactive business partner respected throughout the organization.

Safety and Risk Manager – Six Flags Houston

Accountable for regulatory compliance including OSHA, EPA, TNRCC, NFPA. Oversaw third-party adjuster and legal teams to manage claims and litigation process.

- Cut general liability claims 30% and Workers’ Compensation claims 40% as a result of new, proactive safety management processes and comprehensive training.
- Authored safety and health policies and manuals.

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- Devised safety leadership training module used for management training throughout the organization.
- Worked closely with the maintenance and operations departments to improve overall safety.

MEDCOR, INC.

1985 – 1990

Medical Administrator (*Contract Services at Six Flags St. Louis and Six Flags Houston*)

Managed ACLS medical services departments in multiple amusement park client facilities.

- Cut Workers' Compensation claims frequency by 45% and reduced claims costs 55%.
 - Created first computerized database for tracking injury trends within the theme park industry.
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EDUCATION & PROFESSIONAL PROFILE

Master of Science, Safety, Security & Emergency Management, Eastern Kentucky University

Graduate Certificate, Occupational Safety, Eastern Kentucky University

Bachelor of Business Administration, Organizational Psychology and Development, American Intercontinental University,

Board of Certified Safety Professionals, CSP (Certified Safety Professional) #CSP-31656 – *current*

OSHA 501, Authorized General Industry Outreach Trainer # G 0039475 – *former*

National Rifle Association, Certified Pistol Instructor #101000207842568 – *current*

USCCA, Certified Instructor, Concealed Carry and Home Defense Fundamentals #2825360 – *current*

Texas Department of Public Safety, *License to Carry Handgun Instructor* #06554009 – *current*

National Recreation and Park Association, CPSI (Certified Playground Safety Inspector) – *former*

Certified EMT and Paramedic – Texas and Missouri – *former*

CONTINUING EDUCATION & PROFESSIONAL DEVELOPMENT

University of South Florida: OSHA 511- Occupational Safety and Health Standards for General Industry

Texas A&M University TEEK: OSHA 501 - Trainer in Occupational Safety & Health for General Industry

National Safety Council: Advanced Safety Certificate

FEMA: Trainer – Multi-Hazard Planning and Emergency Response and Crises Management

Risk Insurance Management Society: Fundamentals of Insurance

National Fire Protection Association NFPA: Automatic Sprinkler Systems

Texas A&M University TEEK: Basic Fire Fighter Training

Texas A&M University TEEK: Fire Company Officer Training

San Jacinto College: Certified EMT and Paramedic – *former*

American Heart Association: Advanced Cardiac Life Support Instructor – *former*

HONORS & AWARDS

Phi Kappa Phi, Eastern Kentucky University

Summa Cum Laude, American Intercontinental University

Quality Innovation and Growth Award, Six Flags Theme Parks, Inc.

Outstanding Performance Award, Medcor, Inc.

Officer of the Year, Jacinto City Fire Department

Public Speaking/Presentations:

- Safe Behavior Sampling – IAAPA, International Association of Amusement Parks and Attractions
- Claims and Litigation Control Techniques – National Waterpark Association
- Safe Behavior Sampling – Risk Insurance Management Society
- Emergency Response and Crises Management – Texas Education Agency
- Emergency Response and Crises Management Planning – Numerous Texas Schools Districts